

Date of application: \_\_\_\_\_

Name of Applicant: \_\_\_\_\_ Acct #: \_\_\_\_\_

Applicant is: Landowner \_\_\_\_\_ Tenant \_\_\_\_\_

License No. \_\_\_\_\_ Social Security No. \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Address or Location of requested service: \_\_\_\_\_

Subdivision: \_\_\_\_\_ Lot: \_\_\_\_\_ Block: \_\_\_\_\_

Person responsible for utility bills: \_\_\_\_\_ Relationship: \_\_\_\_\_

Billing Address if different from Service Address: \_\_\_\_\_

Email: \_\_\_\_\_

**Type of Service:**

Residential \_\_\_\_\_ Industrial \_\_\_\_\_ Date service to begin: \_\_\_\_\_

Commercial \_\_\_\_\_ Developer \_\_\_\_\_

Permanent \_\_\_\_\_ Temporary \_\_\_\_\_ Termination Serv. Date \_\_\_\_\_

**Service Charges & Fees**

New Customer Service \$ \_\_\_\_\_

Transfer Fee \$ \_\_\_\_\_

Tap Charge \$ \_\_\_\_\_

Member Fee or other chrgs \$ \_\_\_\_\_ Explanation: \_\_\_\_\_

**Total Paid** \$ \_\_\_\_\_ Refundable: No \_\_\_\_\_ Yes \_\_\_\_\_

Money Order \_\_\_\_\_ Check No. \_\_\_\_\_ Amount \$ \_\_\_\_\_ (When conditions are met)

**PURPOSE:**

The Utility Company is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The Utility enforces this restriction to ensure the public health and welfare. Each customer must sign this agreement before the Utility will begin service. In addition, when service is an existing connection has been

<b>Customer Liability:</b>	
	Customer shall be liable for any damage or injury to utility-owned property or personnel shown to be caused by the customer, his invitees, his agents, his employees, or other under his control.
<b>Limitation on Utility Production/Service Liability:</b>	
	<p>The Utility will not accept liability for any injury or damage to individuals or their property occurring on the customer's side of the meter when the water delivered meets these State standards. The Utility makes no representations or warranties (expressed or implied) that customer's appliances will not be damaged by disruption of or fluctuations in water service whatever the cause. The Utility will not accept liability for injuries or damages to persons or property due to disruption of water service caused by:</p> <p>(1) Acts of God, (2) Acts of third parties not subject to the control of the Utility has undertaken such preventive measures as are required by TCEQ rules. (3) Electrical power failures in the water system not required by TCEQ rules to have auxiliary power supplies, or (4) termination of firefighting services. The Utility therefore does not accept liability for fire-related injuries or damages to persons or property caused or aggravated by the availability (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies.</p>
<b>Restrictions:</b>	
	<p>The following unacceptable practices are prohibited by State regulations. [TCEQ 290 Rules Section 290.4(i)J</p> <p>A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public Utility by an air-gap or an appropriate back-flow prevention device.</p> <p>B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.</p> <p>C. No connection, which allows water to be returned to the public drinking water supply, is permitted.</p> <p>D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.</p> <p>E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection. which provides water for human use.</p> <p>F. If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection.</p> <p>G. No water service smaller than 5/8" will be connected.</p>
<b>Service Agreement:</b>	
	<p>The following are the terms of the service agreement between the utility and the customer.</p> <p>A. The Utility will maintain this agreement as long as the customer and/or the premises are connected to the utility. 8. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. This inspection shall be conducted by the Utility's designated agent prior to initiating new water service; when there is reason to believe that cross-connection or other potential contamination hazards exist; or after any major changes to the water distribution. The inspections shall be conducted during the Utility's normal business hours.</p> <p>C. The Utility shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.</p> <p>D. The Customer shall immediately remove or adequately isolate any potential cross-connection or other potential contamination hazards on this premise.</p> <p>E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Utility and all testing and maintenance records shall be provided to the utility.</p>
<b>Right of Access (Easement):</b>	
	The Utility will have the right of access to the customer's premises at all times reasonable for the purpose of installing, inspecting or repairing water mains or other equipment used in connection with it's provision of water service, or for the purpose of removing its property and disconnection lines, and for all other purposes necessary to the operation of the Utility system including inspecting the customer's plumbing for tariff violations. This right of access (easement) shall not include the right to construct and maintain production,

	storage or treatment facilities unless these facilities are required to provide continuous and adequate service to the individual property in question.
<b>Enforcement:</b>	
	If the customer fails to comply with the terms of the service agreement, the Utility shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.
<b>Customer Agreement:</b>	
	By signing this application for the public utility service, I agree to comply with the Utility's tariff and all rules and regulations of the TCEQ and other applicable regulatory agencies. I agree to make prompt payments and remain responsible for the utility bill for this service address printed above from the date stated until the date service is terminated. I understand that service will not be terminated voluntarily until I request it in writing. I agree to take no action to create a health hazard or otherwise endanger the Utility's plant, its personnel, or its customers. I agree to put no unusual, non-domestic service demands on the Utility system without notice and permission from the Utility.
<b>Operation Policies:</b>	
	<p>A ) The water distribution system lines are made of PVC. The pipe, lines, meter box, cutoff, meter and meter couplings are the property of the Utility and connection is to be made from underneath the meter box without cutting box. The meter cutoff is not to be used by the customer for turning his water "on and off. It is the responsibility of the customer to have his own service line installed from the meter coupling and provide his own cutoff right outside the meter box.</p> <p>B.) If damage should occur by the customer, or his installer, to the Utility property, the customer will be responsible for paying the \$50.00 (minimum) Service Repair Charge, plus the cost of materials used, to repair the damage.</p> <p>C.) Except for good cause, at a location where service has previously been provided, the Utility will connect your service within 24 working hours. If a request for service requires a new tap but does not require line extensions or construction, your service will be connected within 5 working days. If construction is required your service will be connected within 30 days.</p> <p>D.) Any non-emergency service calls after 4:00 p.m. and on weekends will result in a charge of \$25.00 to the customer.</p> <p>E.) There will be a \$100.00 (MINIMUM) METER TAMPERING CHARGE for violations of meter tampering which is defined in the TCEQ rules as follows.....meter tampering, bypass or diversion shall be defined as tampering with a meter or causing damage or unnecessary expense to the utility, bypassing the same or the other instances of diversion, such as physically disorienting the meter, objects attached to the meter and other electrical and mechanical means of tampering with bypassing or diverting utility service. TCEQ [291.89(h)]</p>

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Utility Representative: \_\_\_\_\_